



## **iexp System Warranty**

All standard<sup>1</sup> iexp computer systems purchased from Express Computer Store come with our Same-Day Express Warranty\*. This guarantees a repair or exchange for all defective components at the same day we diagnose the problem.

\* \*Same Day Express Warranty applies only to new desktop systems and replacement parts is subject to availability. Monitor, printer and notebook computers will be subject to manufacturer's guidelines for warranty service. . Please retain all your original packaging and boxes for 30 days in case of warranty exchange. All drivers and software are supplied for backup purpose only. Please retain them for future maintenance use. Lost or missing software might incur extra charge on Warranty Service.

Express Computer Store reserves all the rights to cancel or to change the whole or part of this warranty at any time without notice, as a result of the change of manufacturers' warranty from original manufacturers or unsettlement of payment. If there is any question regarding your warranty, please feel free to contact our office.

### **Details**

Express Computer Store warrants to the end user that all of its iexp computer systems are free from defects in material and workmanship in the course of normal and reasonable use for a term of 1 year for parts and labour from the date of purchase. This warranty is the exclusive and only warranty in effect relative to iexp computer systems and any other warranties, either expressed or implied, are invalid. Express Computer Store, short for ECS, is not responsible for software problems, any incidental damages incurred in the use of the products. ECS's obligation under this warranty does not apply to any defects, malfunction or failure as a result of misuse, abuse, improper installation by unauthorized technicians, use with faulty or improper equipment or the use of the computer systems with any equipment for which they were not intended.

The terms of this warranty apply only to original iexp systems when such computer systems are carried-in and returned to us. Warranty does not carry any cash value nor can it or any part of it be returned separately for credit or refund and shall not exceed the manufacturers' warranty of respective parts.

### **Upgradability**

All iexp systems are genuinely upgradable. It is built based on 100% non-proprietary, industry standard components, and hence allowing maximum flexibility for future upgrades and maintenance. Please consult your sales rep for any inquiries about upgrade.

1. Standard systems are systems that are pre-configured in our shop and advertised as basic systems. Systems that contain upgrades, options and special order items, which are not included in the basic configuration, may carry different warranty. These equipments, such as DVD, video capture card, CD Writer, Tape backup drive, zip drive etc. are subject to manufacturer's warranty.